PTBC Code of Conduct

Core Purpose
The Code sets out how all members, volunteers, coaches and supporters should behave to maintain a welcoming, respectful and enjoyable club environment. It aligns with Bowls England's CARE values: Collaborative, Adaptable, Responsible, Encouraging.

Respectful Behaviour
- Treat everyone with courtesy and respect, regardless of background or ability.
- Use positive, non-offensive language; avoid bullying, harassment or discrimination.
- Show good sportsmanship at all times, whether winning or losing.

Celebrating Differences
- Encourage participation from people of all backgrounds, ages, genders and abilities.
- Be aware that some disabilities may be hidden; approach others with kindness and understanding.

Maintaining a Safe Environment
- Help keep the club space safe and inclusive.
- Report unsafe conditions to club management.
- Report safeguarding concerns to the Club Safeguarding Officer.

Online Conduct
- Treat people online with the same respect as in person.
- Avoid posting anything that could bring you, the club, the county or the sport into disrepute.
- Respect members' privacy.

Club Responsibility
- Keep the clubhouse clean, safe and welcoming.
- Report health and safety concerns promptly.

Appropriate Attire
- Dress suitably for club events and activities.
- Allow flexibility for those who may need adjustments due to accessibility or personal circumstances.

Volunteer Appreciation
- Recognise and appreciate the efforts of volunteers; a simple thank-you matters.

Breaches of Conduct
- The club takes breaches seriously.
- Complaints will be handled under Regulation 9 (R9).

Member Acknowledgment
By being part of the club, all members, parents/guardians and supporters agree to uphold these standards and contribute to a positive, supportive environment.